

QTC – 2024 CHAMPIONS CLUB TICKET GIVEAWAY

Schedule to Terms of Entry

Name of Competition	Queensland Tennis Centre 2024 Champions Club Ticket Giveaway
Promoter	Royal Queensland Lawn Tennis Association Limited t/a Tennis Queensland ABN 60 009 713 544
Location	Queensland
Entry Restrictions	Must be at least 18 years old and over
Competition Period	The Competition begins at 7.00am on 1 November 2024 (AEST) Entries into the Competition close at 7.00pm 31 November 2024 AEST.
Entry Method	During the Competition Period: Entrants will receive one entry if they purchase a minimum of \$250 in one transaction at the Queensland Tennis Centre Pro Shop in the month of November 2024.
Maximum number of entries	Unlimited entries (noting that there is only one entry per valid transaction as described above in the Entry Method)
Draw Details	4 December 2024 at 12.00pm (AEST) The draw will take place at the Queensland Tennis Centre, Brisbane, Australia.
Prize Details	Two double passes to the Champions Club at the Brisbane International. Tickets are for set days and sessions (which exclude the finals) and can be subject to change at the discretion of the Promoter.
Notification of Winners	Winners will be notified on 5 December 2024 and notified of how the prize will be delivered: - via email, phone number and social media
Publication Details	The winning entries will be published on the Queensland Tennis Centre social media page.
Prize Claim Date and Time	Prize/s must be claimed by 5.00pm AEST on 9 December 2024.
Unclaimed Prize Draw and Publication Details	If prize is unclaimed by the required date and time, there will be a redraw on 10 December 2024 at 12.00pm.
Prize Delivery	The prize will be delivered to the winners nominated contact address.

Tennis Queensland Trade Promotion: Game of Chance

1. These terms must be read together with the Schedule for the Competition which defines certain terminology used in these terms and conditions. Entry into the Competition is deemed acceptance of these terms.

Eligibility to Enter

2. Entry is only open to persons residing in the Location who comply with the Entry Restrictions (if any). Entrants can only enter in their own name. The Promoter reserves the right to request the winner to provide proof of age, identity and residential address, in order to claim a prize. Proof of age, identification and residential address considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered. Entrants may submit the Maximum number of entries.
3. Officers, contractors, employees and their immediate families of the Promoter or any of its related bodies corporates, or of its agencies or contractors involved with this Competition are ineligible to enter.

Entry

4. To enter the Competition, entrants must follow the Entry Method during the Competition Period. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries claims or correspondence.
5. All eligible entrants will go into the draw. The draw/s (if applicable) will be conducted in accordance with the Draw Details. The Prize will be awarded to a valid entrant or entrants (as applicable) randomly drawn in accordance with the Prize Details.
6. The Promoter's decision and all matters pertaining to this Competition will be final. Subject to the clauses under the heading "Dispute resolution" in these terms, no correspondence will be entered.
7. This is a game of chance.

Prize

8. The prize/s are specified in the Prize Details. The total prize pool is specified in the Total Prize Pool section of the Schedule.
9. The prize/s are not transferable, exchangeable or redeemable for cash. The prize values are accurate at the date of commencement of the Competition. The Promoter accepts no responsibility for any variation in the value of a prize after that date. Refunds will not be made in respect to unused services or prizes. Where a prize, or part of a prize, is unavailable, the Promoter retains the right to substitute the prize (or part) with a prize (or part) of equal or greater value subject to relevant State and Territory regulations.
10. In the event that for any reason whatsoever a winner does not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the prize.
11. All costs associated with a prize not specifically included in the Prize Details including, but not limited to, any transport costs, transfer costs, meals, taxes, insurance and other ancillary costs are the responsibility of the winner (and their companion/s if applicable).
12. If a prize includes tickets to an event, all tickets are valid for the date or period as indicated on the tickets. All event tickets are issued subject to the relevant event ticket conditions of sale and entry. If any part of the event is abandoned, called off, varied or postponed for any reason, then at the Promoter's discretion, the relevant winner (and their companion/s, if applicable) forfeits all rights to attend the relevant event. The

Promoter is neither responsible nor liable for any loss or damage suffered in these circumstances

13. If a prize involves the winner meeting or attending a function with a celebrity or other public figure, the Promoter will not be liable for the failure of the winner (and their companion/s, if applicable) to meet that person or failure of that person to attend the function, for whatever reason.
14. If a prize includes domestic or international travel the prize must be booked and completed as specified by the Promoter. Any flights and accommodation constituting part of a prize are subject to booking and availability. Any tickets, passes or vouchers issued as part of the prize are subject to the prevailing terms and conditions of use. They are only valid for use within the stated duration on the tickets, passes or vouchers issued and are not replaceable if lost, stolen or damaged. The Promoter is not responsible for any cancellation, delay or re-scheduling of flights and any costs incurred as a result (including without limitation accommodation costs) will be the sole responsibility of the winner.
15. The winner (and their companion/s if applicable) will be responsible for meeting all the entry requirements as well as any health or other government requirements for international travel including valid passports, necessary visas, travel authorizations, medical advice and recommended vaccinations and immunisations. Failure to fulfil these requirements may result in the prize being forfeited or any additional costs being incurred at the expense of the winner. The winner (and their companion/s if applicable) agrees to comply with any prevailing terms and conditions of the relevant transport carrier, accommodation provider, service provider, insurance provider and in particular any health, behaviour, age and safety requirements.
16. If a winner of a prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may, at its discretion, award the prize to the winner's parent or guardian. The Promoter may, at its discretion, require any person taking any prize to be 18 years of age or over, or if a person is under the age of 18, require that that person be accompanied by a parent or legal guardian while taking the prize.

Notification and Collection of Prizes and Redraw Process

17. The winner/s will be notified in accordance with the Notification of Winners section of the Schedule and have their full name and state of residence published in the manner set out in the Publication Details.
18. The winner/s must confirm their eligibility and contact the Promoter by the Prize Claim Date and Time. In the event that the winner/s are unable to be contacted, and all methods of communication are unsuccessful, the relevant winner's entry will be deemed to be invalid and the Promoter reserves the right to conduct such further draws on the Unclaimed Prize Draw Date as are necessary to distribute the prize/s, subject to any directions given by any relevant authority. If required by law or any relevant authority, the winner/s will have their name and state of residence published in accordance with the Unclaimed Prize Draw Publication Details. If a prize is no longer capable of being redeemed, the new winner/s will receive a prize, as determined by the Promoter, of equivalent value (as if the original prize had been awarded to that person, less any administrative expenses incurred by the Promoter), subject to the approval of the relevant authorities in the Location if required. If no Unclaimed Prize Draw Date is specified, any unclaimed prize/s will be distributed at the Promoter's discretion.

Privacy

19. By providing personal information you agree that this information will be used by the Promoter for the purposes of conducting this competition and as otherwise contemplated under the terms of this statement and the tennis privacy policy located at www.tennis.com.au/privacy, which contains information about how you may access and seek correction of your personal information or complain about a breach of your privacy, and how the Promoter will deal with that complaint. If you do not agree, you must not provide your personal information, and you will be unable to enter the competition. The Promoter may disclose your personal information to other parties, including related companies, other Australian Tennis Organisations, and third parties who provide services to the Promoter. Such third parties may be located overseas. The Promoter may also use and disclose for direct marketing purposes regarding related products and services

and other competitions, unless you opt-out (which you can do at any time in accordance with the tennis privacy policy) and for facilitating further offers if you tick one of the boxes when entering the Competition.

20. Each entrant must ensure that any other person whose details have been provided by the entrant to the Promoter for the purposes of the Competition has given their implied or express consent for their details to be provided to the Promoter and any of its related bodies corporate and to be contacted by the Promoter or any of its related bodies corporate in relation to this Competition.
21. Where the Competition is communicated on Facebook, entrants and participants in the Competition acknowledge that the Competition is in no way sponsored, endorsed or administered by or associated with Facebook and entrants and participants in the competition release Facebook and its associated companies from all liability arising from the Competition. Entrants provide their information to the Promoter and not to Facebook.

Discontinuance and Disqualification of Competition

22. The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, to provide an alternative prize or prizes to the same value as an original prize or prizes. Any change to or cancellation of this Competition, for whatever reason, is subject to the written direction of all relevant legislative departments in the Location.
23. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

Entry Rights

24. All entries and materials submitted to the Promoter in connection with this Competition becomes the property of the Promoter and each entrant consents to the Promoter using the entry (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter.
25. By submitting a photograph or video, entrants warrant that they own the copyright in the photograph or video or are otherwise permitted to submit the photograph or video and that they have all necessary permissions, rights and/or licences covering their use of material included in such photograph or video. Each entrant agrees to indemnify the Promoter, and to keep the Promoter fully indemnified, for any loss, cost, expense that may be incurred or sustained by the Promoter as a result of any breach by an entrant of this warranty.

Dispute resolution

26. If an Entrant has any issues in connection with this Competition, it may submit a notice of dispute by email to qtcbookings@tennis.com.au. The Promoter and Entrant will endeavour to first settle the dispute by discussions between them.
27. If the dispute is not resolved within 14 days (or such other period as agreed in writing by the parties) after the written notice of the dispute has been given by the Entrant, the parties may refer the dispute to mediation to be administered by the Australian Dispute Centre (**ADC**).
28. If the dispute has not been settled within 28 days of the appointment of a mediator, the parties may then

take further action to enforce their rights.

Exclusion of Liability

29. The Promoter and its associated agencies and companies take no responsibility for the loss of, any damage to or delay in the transit of prize/s due to incorrect or imprecise delivery or contact details provided by an entrant.
30. To the extent permitted by law, the Promoter makes no representations or warranties as to the quality, suitability or merchantability of any of the goods or services offered as prizes.
31. The Promoter is not responsible for losses associated with any change to the value of any prizes.
32. To the extent permitted by law and except for the Promoter's negligence, the Promoter and its associated agencies and companies will not be liable for any loss suffered or sustained for personal injury or death or any loss suffered to personal property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangements for supply, or the supply, of any goods or services by any person to the winner/s and where applicable, to any persons accompanying the winner.